

10. **VOLUNTEERING UPDATE 20 – 21 (RMB)**

1. **Purpose of the report**

Volunteering Update 2020- 2021

Key Issues

- Update on volunteering activity 20-21 and summary of COVID impact

2. **Recommendation**

To support the volunteering programme for 2021 as outlined in the Volunteer Action Plan - Appendix 2. To continue to invest and grow volunteering to support our strategic aims.

How does this contribute to our policies and legal obligations?

3. KPI 14 – Rebuild the value of National Park Authority volunteer support.

4. **Background Information**

Impact of COVID on the volunteering programme

- Had to pause volunteering entirely for 14 weeks, then phased return to volunteering. Subsequent lock down paused for further 2 months
- The changes in government guidelines and subsequent lockdowns have made the management of the volunteer programme extremely difficult.
- Total Volunteer hours 20-21 **12,064**
- New KPI to reflect this downturn in volunteering activity.

'Rebuild the value of National Park Authority volunteer support-Volunteer support across the National Park Authority is returned to pre-Covid value of £750,000 per annum'

Volunteering is moving to the People Management service in the management restructure as part of our core behaviour to 'work as one team'. This will ensure that systems and processes will be hopefully more consistent from a central position.

Full update on the PDNPA volunteering programme activity in 2020- 2021- See Appendix 1.

5 Proposals

That we continue to focus on the 4 main elements of the volunteering programme as outlined in the Volunteering Action Plan Appendix 2:

- Investing in our people- to ensure volunteers and volunteer managers are supported
- Systems and processes- to ensure a consistent experience
- Resource and infrastructure- to ensure that volunteering is planned for
- Volunteering development-to ensure that we diversify our offer and are fit for the future.

That volunteering is no longer reported as an individual programme to P&R but falls in with the Diverse Audience Plan and regular corporate reporting to Authority

Are there any corporate implications members should be concerned about?

Financial:

The volunteering value has been greatly reduced this year and volunteering activity is not expected to get to 2019 levels until at least summer 2021.

Risk Management:

There is a risk that due to the pandemic many of our volunteers won't return when safe to do so. We need to have a recruitment strategy for new volunteers

6. Climate Change

No issues to report.

7. Background papers (not previously published)

None

8. Appendices

Appendix 1 - Volunteering Update

Appendix 2 - Volunteering Action Plan 2021-24

Rachel Mora-Bannon, Volunteer Coordinator, 22 April 2021
Rachel.mora-bannon@peakdistrict.gov.uk